

U.S. PATENT DOCUMENTS

Technology Center 2100[illegible]

LN	B	MAYBURY <i>et al.</i> , "Expert Finding for Collaborative Virtual Environments", <u>Communications of the ACM</u> , Vol. 44, No. 12, December 2001, pages 1, 2, 55, 56.
LN	C	MATTOX <i>et al.</i> , "Enterprise Expert and Knowledge Discovery", <u>Proceedings of the International Conference on Human Computer Interaction Conference</u> , August 23-27, 1999, Munich, Germany, 11 pages.
LN	D	"Automated Expertise Profiling Saves Time", http://www.tacit.com/products/profiling.html , printed 1/9/02, 3 pages.
LN	E	"KnowledgeMail", http://www.tacit.com/products/knowledgemail.html , printed 1/9/02, 3 pages.
LN	F	"Expertise Discovery & Search", http://www.tacit.com/products/espdiscovery.html , printed 1/9/02, 2 pages.

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[illegible]Andrew Lewis SCHIRMER *et al.*

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FOREIGN PATENT DOCUMENTS

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

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